

**NOTICE INVITING E-TENDER**  
**TENDER No : TS/NSC/GHY/2024-25/4(45)-02**  
**Tender ID: 2024 NCSM 817683 2**

Online digitally signed e-tenders under two bid systems are invited from reputed and experienced agencies for Implementation of 'Chatbot based Cashless Online Ticketing System' at **National Science Centre, Guwahati (National Council of Science Museums), Jawahar Nagar, Khanapara, Guwahati – 781022, Assam**. A hassle free and self-service based (human independent system) cashless ticketing system (CTS) will be preferred.

Agencies having proven experience and capability of executing the order may submit their tenders online after downloading the tender paper from Central Public Procurement Portal (CPPP): [www.eprocure.gov.in](http://www.eprocure.gov.in) or from the Council's website [www.nscm.gov.in](http://www.nscm.gov.in) as per the following schedule: -

**Important Information & Dates:**

Departmental estimated annual value of the contract	Rs. 14,00,000/- (excluding GST)	
EMD Amount	Rs. 28, 000/- (i.e. 2% of the annual departmental estimated value)	Exemption will be given as per Govt. norms
Tenure and validity of contract	<i>Initially 03 months on trial basis; thereafter extended for 09 months' subject to satisfactory performance of the agency/ successful Tenderer/Bidder. The contract may be renewed on year-to-year basis based on the satisfactory performance (to be decided by the competent authority). The service cost for each subsequent year will be decided on mutual consent.</i>	
Bid Document Published Date and time	23.07.2024	12:00 PM
Bid Document Download Start Date and time	23.07.2024	12:00 PM
Bid Clarification Start Date	23.07.2024	12:00 PM
Bid Clarification End Date	26.07.2024	03:00 PM
Bid Submission Start Date and time	27.07.2024	09:00 AM
Bid Submission End Date and time	07.08.2024	18:00 Hours
Technical Bid Opening	09.08.2024	12:00 Hours
Technical Presentation	To be intimated later	
Financial Bid Opening date and time	To be intimated later	

Decision of the Museum regarding selection of eligible & qualified agencies/vendors/firms for opening the Financial Bid shall be final and binding on the bidders. Bidders may be present during opening of tender, if desired. National Science Centre, Guwahati (NCSM) reserves the right to accept or reject any or all the tenders in full or in part without assigning any reason whatsoever.