

राष्ट्रीय विज्ञान संग्रहालय परिषद / National Council of Science Museums
(संस्कृति मंत्रालय, भारत सरकार / Ministry of Culture, Government of India)
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परिपत्र /CIRCULAR

It has often been observed that public grievances are received on the Public Grievance Portal account of NCSM from general visitors to the Science Museums/Science Centres under NCSM. The grievances are registered mainly regarding poor maintenance of gallery exhibits, science park exhibits and other facilities/installations. Sometimes, complaints regarding indifferent behaviour displayed to the visitors by the security personnel posted in the galleries/ticket counters of Science Museums/Science Centres are also received.

All concerned of the Science Museums/Science Centres under NCSM are therefore requested to take utmost care in maintaining the gallery/science park exhibits and other chargeable facilities so as to avoid receipt of such public grievances in future. The security and housekeeping manpower deployed in Science Museums/Science centres under NCSM may be rationally reviewed depending upon the requirement.

This issues with the approval of the DG, NCSM.

(सुब्रत कुमार मिश्रा/ Subrata Kumar Mishra)

सचिव /Secretary

To,

01. DDG, NCSM
02. Directors of all NCSM Units & MD, CMD
03. PPS to DG, NCSM
04. Sr. CoFA, NCSM
05. SE, NCSM
06. PCs/DSOs of all museum/centre under NCSM
07. Curator 'D' (HG), TO'D' (AND), NCSM Hqrs.
08. PRO, NCSM
09. Office copy